

HAPPENINGS

SEPTEMBER 2024



SEPTEMBER 2024

1	2	3	4	5	6	7
	 LABOR DAY					

8	9	10	11	12	13	14
			10:00 am Case Review			

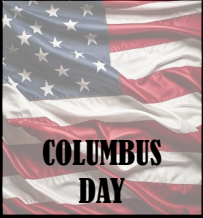
15	16	17	18	19	20	21
			07:30 am Difficult Airway Course	07:30 am Difficult Airway Course		

22	23	24	25	26	27	28
		09:00 am ACLS Update 10:00 am ESD #1 Board Meeting		09:00 am PALS Update		08:00 am 

29	30

1 OCT	2	3	4	5
		08:00 am PHLTS-Hybrid Course	07:30 am ATLS-Refresher Course	07:30 am ATLS-Traditional Course

6	7	8	9	10	11	12
07:30 am ATLS-Traditional Course	HCEC NEOP		09:00 am Handtevy Course			

13	14	15	16	17	18	19
	 COLUMBUS DAY					

20	21	22	23	24	25	26
		09:00 am ACLS Update	09:00 am Cadaver Lab	09:00 am PALS Update		09:00 am 3rd Trimester CE

27	28	29	30	31
		09:00 am 3rd Trimester CE	09:00 am 3rd Trimester CE	09:00 am 3rd Trimester CE

OCTOBER 2024

Register for classes @
hcec.com/online-class-booking

HCEC had the honor of one of our own, Jennifer Whittredge, being recognized as a “First Responder of the Year” by Partnership Lake Houston. The First Responder luncheon, hosted on Tuesday, 19 Sept, honored First Responders from numerous neighboring Law Enforcement, Fire, and EMS agencies.

Jennifer, an HCEC Communications Supervisor, was nominated in recognition of her exceptional leadership and actions while overseeing the HCEC communications center on Saturday, June 22, 2024.

At approximately 11:20 am that day, the HCEC Communications Center received a 9-1-1 call for a large brush/grass fire at Prestige Metal and Recycling on Mount Houston Road. This call quickly escalated to a multi-agency response including firefighters, medical personnel, and law enforcement from 14 different agencies. This incident, with its unique challenges and the involvement of multiple agencies, remained active for 19 hours with 4 firefighters being transported to local hospitals for treatment.

Jennifer’s years of training and knowledge were evident in her handling of the demand this one incident placed on the call center. She, along with the Communications crew, promptly coordinated resources via radio and telephone, ensuring that responses were ready for the Incident Command on-scene, a testament to their ability to maintain order in a chaotic situation.

At the time of this incident, the HCEC Communications Center was dealing with multiple other calls at the same time—from motor vehicle accidents to assaults to injuries from a fall. With Jennifer’s leadership and focus, her team in the center remained on task, ready, and confident in their ability to handle the situation.



The scale of the fire on Mount Houston was a true test of the HCEC Communications Center’s capabilities and the responses of all of the involved agencies. Incidents like this underscore the importance of having someone of Jennifer’s caliber in a leadership position. Her ability to handle the stress of such high-stakes situations provides a sense of security and reassurance to all involved.



HCEC IN-CHARGE PROMOTIONS

Congratulations to Joshua Carrico, Summer Cooper, and Kyle Higginbotham on your recent promotion to In-Charge Paramedic. Your dedication and efforts have truly paid off, and we are proud to have you as part of our team.



HCEC FIELD TRAINING OFFICER PROMOTIONS

HCEC recently conducted a promotional process for new Field Training Officers. Several highly qualified internal candidates applied for the position.

HCEC would like to congratulate the following candidates as new FTOs:

- Nicholas Carvalho
- Rachel Hinman
- Victor Meitzen
- Nicholas Watts

Please congratulate our new FTOs when you see them. Everyone who applied did a very nice job. Thanks to all who participated!



HCEC C.O.R.P.S AWARD

July 2024

Kyle Higginbotham



The HCEC employee recognition program is called the CORPS Award which stands for:

Caring for
Others with
Respect,
Professionalism, and
Service.

Employees are recognized for outstanding service, quality care and portraying HCEC's core values.

I want to take the time to commend Kyle Higginbotham. He is a superb medic who provides excellent care. We were dispatched to a fall call in the early morning hours. This patient was about as sick as can be. The patient had a third-degree heart block, and Kyle called it immediately.

Kyle reassured the patient and the family, all the while moving quickly and efficiently. The patient began to decline after moving him. Pads were placed, and the pacing was initiated. Kyle constantly reassured the patient. I truly believe that without Kyle's quick and efficient decision-making, the patient would have died.

Kyle's excellent care and team dynamic skills ensured that the patient's condition improved throughout transport. Even if he is not picked for the CORPS award, I think it is important to recognize Kyle for his excellent care. He met and exceeded the high standard set by HCEC.

—Nicholas Watts

NOMINATE YOUR COLLEAGUES
@ <https://hcec.com/the-corps-award/>

October is Breast Cancer Awareness month and is approaching quickly.

Every September we typically create and sell the BCA T-shirts and donate the money raised to the Rose to increase awareness and offset costs of mammograms for those who are not insured. This year, we wanted to do something a little different, and definitely More Exciting!

For the last two years, I personally have participated in the MUDGIRL 5k Obstacle Race, which supports the Susan G. Komen foundation for Breast Cancer awareness. It is a Muddy Mess; but a ton of Fun and a Huge team spirited event!

The course includes 17+ obstacles over 3 miles that will test your strength, your endurance, and your team spirit. It is geared towards all fitness levels, and nobody is left behind.. your completion time doesn't matter in this race!

HCEC will be sponsoring employees who wish to participate, or volunteer, at the next local event on Sat Oct 5th at Three Palms Action Sports Park in Conroe.

The course is geared towards Women competing as individuals or as teams; however, Guys are welcome to participate as either Race Volunteers, or as part of the HCEC "Support Squad", cheering for our team and providing motivation from the spectator arena. As a bonus, If you choose to sign up as a Race Volunteer, you get the opportunity to run the course after the last group completes the race!

Be forewarned – regardless of how you choose to participate, YOU WILL GET MUDDY!

You can check out more info on the event at: <https://www.mudgirlrun.us/houston-oct-2024>.

All MudRunners will receive a free headband, wristband, runner's bag, and a Medal, along with a ton of great memories!

HCEC will be signing up all those who choose to participate as a group and will cover the entry fee for all Mud Runners, as well as the Spectator fee for all Support Squad members – so, no need to purchase your tickets online – just send me an email or text to sign up!

I won't be able to run this year, but I can't wait to watch those of you who can!

Keir Vernon LP, CAC, CHC, CACO, CADS, CAFO
Vice President of Administration
kvernon@hcec.com

MUDGIRL | MAKE AN IMPACT

**WHEN YOU RUN,
YOU EMPOWER**

At Sportera, we're dedicated to leaving a positive impact on the world. Since the inception of MUDGIRL, we've proudly donated **\$230,000** to charities across North America and Europe, embodying our commitment to supporting important causes and making a meaningful difference in the fight against breast cancer.

This year, we're embarking on an exciting new journey. **By uniting with the #PinkArmy**, you're not just supporting a cause; you're empowering **the Pink Army Foundation** to amplify awareness, advance research, extend vital support to patients and survivors, and collectively diminish **the impact of breast cancer**. This strategic pivot promises enhanced transparency in our fundraising endeavors, ensuring clarity in both actions and donations. Your involvement will make a tangible and resonant difference, shaping a brighter future for those affected by breast cancer.

It's amazing to see what the MUDGIRL community is capable of.
Let's take it even further together!





Your Retirement Plan, Explained.



Venrollment summarizes and communicates your retirement plan's information and resources.

1

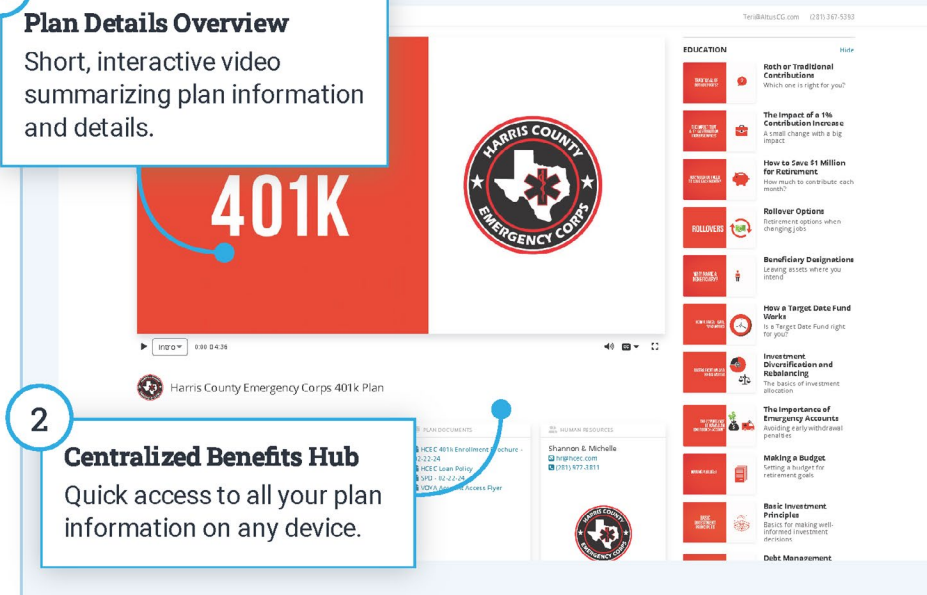
Plan Details Overview

Short, interactive video summarizing plan information and details.

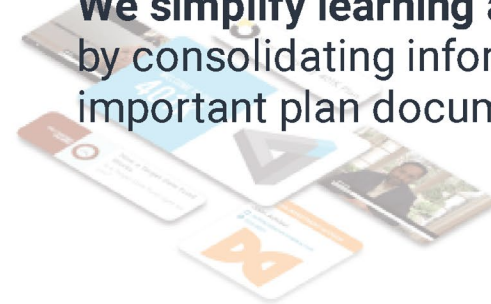
2

Centralized Benefits Hub

Quick access to all your plan information on any device.



We simplify learning about your retirement by consolidating informative videos, important plan documents, and links.



View Your Plan's Information

VOYA

FINANCIAL™

GRAND ROUNDS



Presented by Montgomery County Hospital District EMS, in collaboration with Harris County ESD-11 MHC and Harris County Emergency Corps - in partnership with:

HCA Houston
Healthcare®

Texas Children's
Hospital®

MEMORIAL
HERMANN

Baylor St. Luke's Medical Center
CHI St. Luke's
Health

CYPRESS
CREEK
HOSPITAL

HOUSTON
Methodist
LEADING MEDICINE

HOSTED BY

SH Sam Houston
State University

Join us on September 25th for a collaborative Grand Rounds session with HCEC, ESD-11, and MCHD, hosted by SHSU-School of Nursing.

Grand Rounds is a formal meeting where physicians dive into the clinical cases of one or more patients, offering a deep dive into diagnosis, treatment, and outcomes.

It is a key part of medical education, enhancing our knowledge and sharpening our clinical reasoning skills. Whether you are new or experienced, this is a valuable chance to learn and grow together.

September 25, 2024

08:00 am - 04:00 pm

SHSU School of
Nursing
3380 College Park
Drive
Conroe, TX

FOR THOSE PLANNING TO
ATTEND

Please contact
Linsdey Nanninga with your
RSVP.

lnanninga@hcec.com

it's a Boy

Asher John

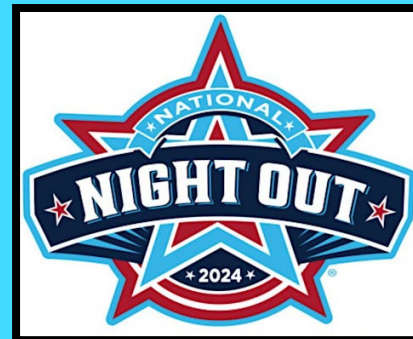
Born: 08/08/2024
08:27 am
8 lbs 15 oz
21.5 inches

CONGRATULATIONS
RACHEL & CHASE HINMAN



On September 11th, we had the pleasure of visiting the wonderful team from Mi Tienda on Little York.

Through their "Helping Heroes" campaign, they generously donated snacks for our hardworking employees in commemoration of 9/11. Their kindness and support are deeply appreciated, especially on such a meaningful day.



On Tuesday, October 1st, HCEC will be participating in National Night Out.

We will be visiting four local neighborhoods that evening and are looking for outgoing individuals to show off our service and ambulances.

Please contact Monty if you would like to participate in this great event!

mnorthern@hcec.com

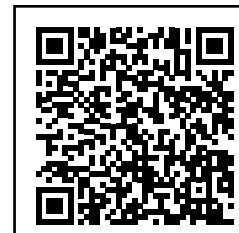
Join HCEC at the
2024 Walk Like MADD Event!

HCEC is proud to participate in the Walk Like MADD Southeast Texas event for the third year in a row, as we continue our commitment to creating a future of No More Victims®. This important event raises awareness and funds to eliminate drunk and drugged driving.

We invite you to walk with us on
Saturday, Sept. 28th, at 08:00 am
at Champion Forest Baptist Church
in Jersey Village.

Register today to join the HCEC team!

SCAN or
CLICK ON
THE QR CODE
TO
REGISTER!



HCEC To The Rescue...

Decided to grab a bite to eat at the Chick-fil-A off of 59/Little York, and I see this puppy wobbling towards me. We make eye contact as she slowly approaches and plops right in front of my boots. It was around 98°F at the time and the sun was blistering hot. I couldn't imagine a puppy walking on hot pavement for however long in that type of weather.

She was alone, no signs of other dogs or potential owners. I picked her up, she fell limp in my arms in relief. I headed back to the station, gave her a good wash outside, and called my vet to get her scanned for a microchip and a wellness exam. Thankfully, they accepted her despite requesting a last-minute appointment.

She was clearly malnourished and had some minor asphalt burns to her paw pads but thankfully, did not have any life-threatening injuries or illnesses. She was dewormed, got started on antibiotics, as well as heartworm and flea/tick preventatives. But above all, she did not have a microchip.

"Well, she's yours now. What's her name?" the vet asked me. With the recommendations given to me by my colleagues we decided on a name.

"Isom."

-- Rio



On May 02 of this year, M980 with Brian Gras and Kayla Dixon along with D90, Marisol were dispatched to an MVA with rollover. Upon arrival the vehicle was found on its roof with all occupants safely self-extricated--except one.

The tow truck prepared to move the vehicle when the HCEC crew alerted the driver that their cat was still in the vehicle. The driver responded, saying they did not have a cat, to which the crew replied, "You do now."

True to their nature, the crew being the crew that they were rescued the kitten that day. They took him back to Aldine Fire Station 11 and began searching for someone to give him a forever home.

Marisol reached out to me about posting the kitten on social media to see if anyone was interested in adopting him. She sent me a few photoes, and as soon as I saw them, I knew the kitten had a "foster" home until we could find him a permanent home.

Well, Freddy "Fender" Bender found his forever home that day with Michael and I and has happily settled in with his adopted brother, T.K. and sister, Einstein.

-- Monty



The HCEC SAFETY SECOND

A brief word about Lytx Driver Safety Program

Throughout the day, Lytx DriveCam event recorders capture driving that may be risky, sending information about those events to Lytx,where their advanced technology filters out irrelevant events and uncovers risk in our fleet.Then, their professional analysts review hours of footage to reliably identify over 60 risky behaviors.

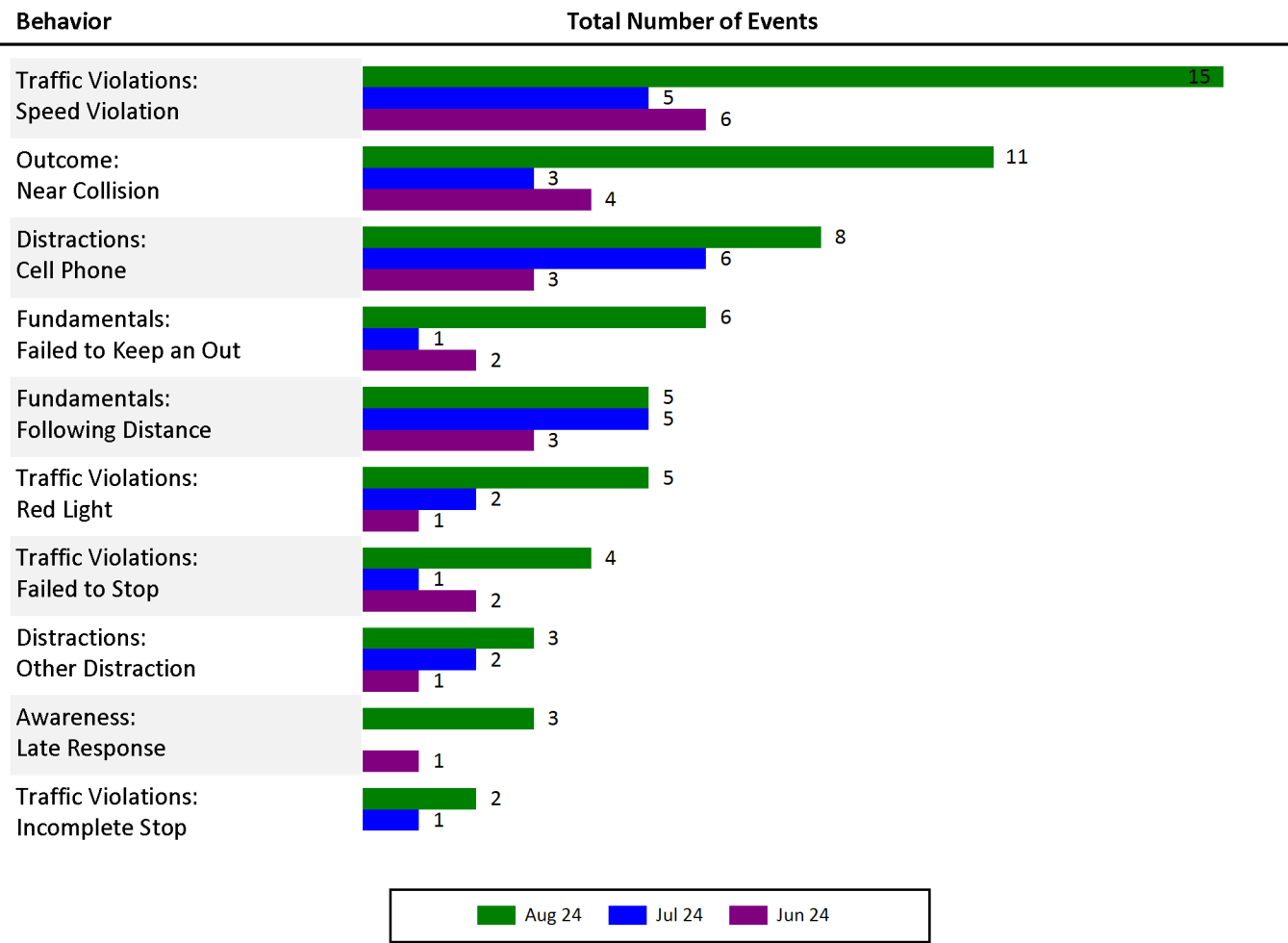
Then, select events are prioritized and sent to our Lytx account.

From there, their step-by-step workflow helps us coach in just a few minutes, helping us to improve driving habits and change driver behavior.

This proven formula also includes detailed reports that show us where to focus to achieve our goals.

TOP BEHAVIORS EXHIBITED BY HCEC DRIVERS

Displays the top 10 behaviors that were exhibited the most in events recorded in the reporting month and includes totals for the previous 2 months. For each event detail, the reporting month’s total and the previous 2 month totals will be displayed.



HCEC By the Numbers

911 STATISTICS REPORT FOR PERIOD 08-01-24 to 08-31-24

INCIDENT TOTALS																																
RESPONSE TYPE	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	TOTAL
ALS Response	74	73	77	57	55	70	73	67	65	55	72	60	56	51	68	70	66	72	78	54	62	79	58	58	55	57	50	61	63	64	86	2006
BLS Response	11	26	22	23	18	22	21	16	22	19	19	25	20	21	17	23	24	19	26	21	17	19	22	21	21	19	20	19	15	19	27	634
TOTALS	85	99	99	80	73	92	94	83	87	74	91	85	76	72	85	93	90	91	104	75	79	98	80	79	76	76	70	80	78	83	113	2640

INCIDENT TOTALS BY SHIFT																																
SHIFT	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	TOTAL
- Shift						1										2			1												1	5
A-Shift	76	12					82	9	76	14					75	15	73	22					74	17	59	5					91	700
B-Shift	9	87	16					74	11	60	15					76	17	69	9					62	17	71	11					604
C-Shift			83	10	59	17					76	8	66	10					94	9	69	13					59	12	67	13		665
D-Shift				70	14	74	12						77	10	62	10					66	10	85	6				68	11	70	21	666
TOTALS	85	99	99	80	73	91	94	83	87	74	91	85	76	72	85	91	90	91	103	75	79	98	80	79	76	76	70	80	78	83	112	2640

INCIDENT PRIORITY LEVEL SUMMARY							
RESPONSE TYPE	Alpha	Bravo	Charlie	Delta	Echo	Unspecified	TOTAL
ALS Response	211	300	491	722	30	252	2006
BLS Response	364	45	1	1		223	634
TOTALS	575	345	492	723	30	475	2640

*Incident Totals and Incident Priority Level Summary represent single incidents assigned to the HCEC system and do not include incidents assigned to Supervisors, 9912, 9934, CHP1, or MD1.

INCIDENT RESPONSE TOTALS BY UNIT																																	
UNIT	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	TOTAL	
9912	1	1						2						2	1	1										1						9	
CHP1							1					2		2													1	5				11	
D90	4	5	3	1	2	2	6	4	6	3	2	2	7	3	7		1	5	5	4	6	6	6	4	4	7	5	3	3	2	12	130	
D901	3	7	8	3	5	5	6	7	4	4	5	4	1	4	1	1	7	3	6	4	7	6	4	4	2	2	6	7		6	4	136	
EMS910		7				5	7	2	5				1		5		8	10	7			4	6				3	5		3		78	
EMS940		5				3						5	7	5				5	5	4		7			4		4		1	6	6	67	
EMS980				6	7	6	4		8	7						6				5				8			6	4	4	3		74	
HCMD1															1													4				5	
M91	9	9	8	9	8	11	11	5	8	12	7	11	5	4	4	4	8	11	12	11	10	8	7	8	7	4	7	7	6	6	12	249	
M910	5			4	3					4	5		3		2				7						3	3	4			3		1	47
M92	7	11	12	9	9	12	9	6	8	5	9	10	9	7	9	6	6	7	10	8	10	12	8	7	8	10	7	9	7	8	12	267	
M920	8	8	11	6	9	9	10	8	7	6	8	7	6	6	7	8	7	8	9	7	9	10	7	8	8	8	6	6	7	8	12	244	
M921								6									1	4														11	
M93	4	9	7	8	5	8	10	6	6	7	9	8	8	8	11	7	6	6	11	10	9	6	3	8	6	8	5	6	11	10	6	232	
M930	9	10	7	8	7	7	9	6	6	6	7	6	10	6	6	7	9	6	12	9	7	6	9	8	6	8	8	8	7	8	8	236	
M94	9	9	10	11	6	7	10	9	8	9	8	7	7	9	6	9	6	10	10	7	6	10	8	8	8	9	6	8	9	8	12	259	
M940	5		8		2							6									2		5	4		3		3				38	
M941								8	10	7	1				8	9	11	3														57	
M95	6	9	9	4	6	9	7	6	5	5	11	8	7	10	5	8	5	7	9	6	11	9	8	7	9	6	6	4	11	7	10	230	
M950									3	1																						4	
M96	11	9	12	6	3	8	8	7	6	5	9	8	6	2	6	9	8	9	8	5	3	6	4	8	10	5	7	9	6	8	13	224	
M97	4	4	7	6	7	7	6	5	7	5	7	8	4	3	8	7	8	5	5	3	2	7	12	7	7	4	4	4	6	4	9	182	
M980	6	6				6						3	1	4	7		3			5	6	6		3						4	9	69	
TOTALS	91	109	108	82	78	97	106	95	96	79	94	90	81	80	89	90	96	96	114	83	92	105	89	87	82	85	79	92	80	88	126	2859	

The complete set of August 2024 statistics can be found

at

<https://hcec.com/wp-content/uploads/2024/09/911-Unit-Statistics-Report-11-Harris-County-Emergency-Corp.pdf>



**Gershon
Uriarte**
09/02



**Erik
Zamora**
09/04



**Steven
Nelson**
09/05



**Chapin
Potenza**
09/05



**Bryan
Kelly**
09/09



**Claire
Shi**
09/09



**Marc
Horvath**
09/16



**Ryan
Wogan**
09/16



**Eric
Johnson**
09/17



**Howard
Pham**
09/17



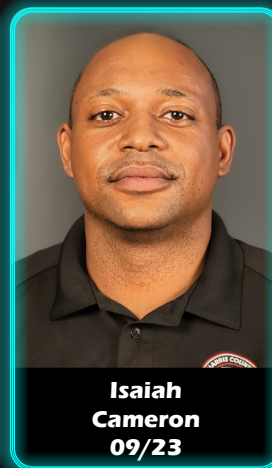
**Judith
Scarborough**
09/18



**Safa
Mughrabi**
09/22



**Keir
Vernon**
09/22



**Isaiah
Cameron**
09/23



**Eric
Jimenez**
09/23



**Patrick
Langan**
09/24



**Carlos
Cordova**
09/26



**Evan
Scott**
09/26



**Austin
Bennett**
09/27



**Khai
Huynh**
09/27



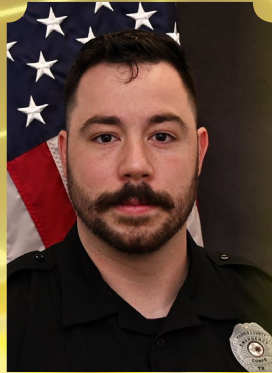
HAPPY

BIRTHDAY

SEPTEMBER ANNIVERSARIES



**Andrea
Holt**
2023



**Victor
Meitzen**
2022



**Veronica
O'Brien**
2022



**Christopher
Bailey**
2021



**Jane
Barber**
2021



**Carlos
Cordova**
2021



**Kayla
Dixon**
2021



**Precious
Harris**
2021



**Kearstyn
Harrison**
2021



**Angelina
Hernandez**
2021



**Moraya
Walls**
2021



**Jessica
Young**
2021



**Kelli
Carpenter**
2020



**Tammie
Davis**
2020



**Howard
Pham**
2020



**Gabriela
Barrios**
2018



**Joe
Englade**
2017



**Tiffany
Hanes**
2017



**Brian
Gras**
2011



**Jennifer
Pagel**
2011



**Alier
Romero**
2011



**Tom
Sanchez**
2007



**Amanda
Feuge**
2005



**Willie
Sanders**
2005



**Troy
Parks**
2005



**Jane
Webb**
1998