

# HAPPENINGS

## JULY 2024



Cover photo by Neely Cole

JULY 2024

| 1 | 2 | 3 | 4                                                                                  | 5 | 6 |
|---|---|---|------------------------------------------------------------------------------------|---|---|
|   |   |   |  |   |   |

| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
|---|---|---|----|----|----|----|
|   |   |   |    |    |    |    |

| 14 | 15 | 16 | 17 | 18                      | 19                                                     | 20 |
|----|----|----|----|-------------------------|--------------------------------------------------------|----|
|    |    |    |    | 09:00 am<br>PALS Update | 08:00 am<br>Difficult<br>Airway<br>Course<br>Refresher |    |

| 21 | 22 | 23 | 24                                  | 25                      | 26                                       | 27                                         |
|----|----|----|-------------------------------------|-------------------------|------------------------------------------|--------------------------------------------|
|    |    |    | 10:00 am<br>ESD #1 Board<br>Meeting | 09:00 am<br>ACLS Update | 07:30 am<br>ATLS-<br>Refresher<br>Course | 07:30 am<br>ATLS-<br>Traditional<br>Course |

| 28                                         | 29 | 30 | 31 |
|--------------------------------------------|----|----|----|
| 07:30 am<br>ATLS-<br>Traditional<br>Course |    |    |    |

Register for classes @  
[hcec.com/online-class-booking](https://hcec.com/online-class-booking)

AUGUST 2024

| 1 | 2 | 3 |
|---|---|---|
|   |   |   |

| 4 | 5         | 6 | 7                                                             | 8 | 9 | 10 |
|---|-----------|---|---------------------------------------------------------------|---|---|----|
|   | HCEC NEOP |   | 09:00 am<br>Cadaver Lab<br><br>09:00 am<br>Handtevy<br>Course |   |   |    |

| 11 | 12 | 13                      | 14 | 15                                 | 16                                       | 17                                         |
|----|----|-------------------------|----|------------------------------------|------------------------------------------|--------------------------------------------|
|    |    | 09:00 am<br>ACLS Update |    | 09:00 am<br>PHLTS-Hybrid<br>Course | 07:30 am<br>ATLS-<br>Refresher<br>Course | 07:30 am<br>ATLS-<br>Traditional<br>Course |

| 18                                         | 19 | 20 | 21                      | 22                      | 23 | 24 |
|--------------------------------------------|----|----|-------------------------|-------------------------|----|----|
| 07:30 am<br>ATLS-<br>Traditional<br>Course |    |    | 09:00 am<br>Cadaver Lab | 09:00 am<br>PALS Update |    |    |

| 25 | 26 | 27 | 28 | 29                                                     | 30 | 31                                                            |
|----|----|----|----|--------------------------------------------------------|----|---------------------------------------------------------------|
|    |    |    |    | 09:00 am<br>ACLS-<br>Experienced<br>Provider<br>Course |    | EMTP-4 and<br>In-Charge<br>Academy<br>Application/<br>LOI Due |

Register for classes @  
[hcec.com/online-class-booking](https://hcec.com/online-class-booking)

# HCEC and HURRICANE BERYL

Since Hurricane Beryl impacted Harris County and the surrounding area on the morning of Monday, July 8th, HCEC and ESD #1 have witnessed record call volume with a significant impact on all aspects of our operations. Through the events of this past week, our Communications Center, Field Operations, Clinical Services Division, Maintenance and Infrastructure Support team, Logistics support, and Administration Support personnel remained on task and made certain that your 9-1-1 calls were answered.

Through the state's activation of the Texas Emergency Medical Task Force, our service area received tremendous support from outside EMS agencies to alleviate the pressure the local EMS agencies were facing.

We thank all of our neighboring First Responder Agencies and partners for their service this past week with a special "Thank you" to Scurry County EMS, Mitchell County Hospital District, Denton County Emergency Services District #1, Seminole Emergency Medical Service, Medical Jets International, LLC, Parker County Hospital District EMS, Richardson Fire Department, Dallas Fire-Rescue, Austin-Travis County Emergency Medical Services, City of Littlefield EMS, Covenant Health Ambulance Service, and Childress Regional Medical Center EMS.

Our introduction to the men and women of these agencies was brought about because of a natural disaster; however, we had the extreme pleasure of working alongside a group of dedicated and professional medics. We truly cannot express enough to you the thanks we have for the help you all provided to us and the

community this past week.

While we are still amid the impact of the storm, with several of our staff and neighbors without electricity or running water—HCEC remains operational in support of the EMS needs of our service area.



# HCEC CLINICAL CONNECTION

American Heart Association Mission: Lifeline EMS Recognition is a program designed to highlight prehospital agencies nationwide for their excellence in heart attack and stroke care.

Launched in 2014, the Mission: Lifeline EMS recognition program continues to honor the achievements of prehospital providers and their collaboration with each other and hospitals to improve patient care. HCEC is proud to have achieved Gold status with the Target: Heart Attack Honor Roll designation for 2024, highlighting our exceptional commitment to these standards.

Congratulations to the HCEC team for their outstanding life-saving work for our community!



### 2024 Mission: Lifeline® EMS Recognition

The American Heart Association proudly recognizes

## Harris County Emergency Corps Houston, Texas

**Mission: Lifeline®-EMS - GOLD with Target: Heart Attack Honor Roll Achievement Award**

The American Heart Association/American Stroke Association recognizes this prehospital provider organization for demonstrating continued success in using the **Mission Lifeline®** program.

Thank you for applying the most up-to-date evidence-based treatment guidelines to improve patient care and outcomes in the community you serve.\*



**Nancy Brown**  
Chief Executive Officer  
American Heart Association



**Joseph C. Wu, MD, PhD, FAHA**  
President  
American Heart Association

\*For more information, please visit [Heart.org/MissionLifeline](https://heart.org/MissionLifeline)



# HCEC C.O.R.P.S AWARD

**May 2024**  
**Olivia Dratler**



The HCEC employee recognition program is called the CORPS Award which stands for:

**C**aring for  
**O**thers with  
**R**espect,  
**P**rofessionalism, and  
**S**ervice.

Employees are recognized for outstanding service, quality care and portraying HCEC's core values.

I am writing to nominate Olivia for the CORPS Award in recognition of her exceptional dedication to cleanliness and organization within our station. Olivia consistently goes above and beyond to ensure that our station and truck are clean and well-maintained for the next crew. Despite the busyness of our shifts,

I frequently observe Olivia taking the initiative to clean various areas and dispose of trash, even during hectic times like narcotics exchange and shift changes. Her commitment to cleanliness not only enhances our working environment but also reflects her professionalism and consideration for her colleagues. Moreover, Olivia demonstrates an admirable level of attention to detail by making sure to inform her teammates when she uses something unique or out of the ordinary. This thoughtful gesture ensures smooth transitions between shifts and helps maintain the efficiency of our operations.

As someone who often follows Olivia's shift, I can attest to the peace of mind that comes with knowing that everything is clean and ready for the next call. Her efforts contribute significantly to our team's morale and effectiveness, and she embodies the values of teamwork and excellence that the CORPS Award seeks to honor.

—Rachel Torres

**NOMINATE YOUR COLLEAGUES**  
@ <https://hcec.com/the-corps-award/>

# The HCEC SAFETY SECOND

## A brief word about Lytix Driver Safety Program

Throughout the day, Lytx DriveCam event recorders capture driving that may be risky, sending information about those events to Lytx, where their advanced technology filters out irrelevant events and uncovers risk in our fleet.

Then, their professional analysts review hours of footage to reliably identify over 60 risky behaviors.

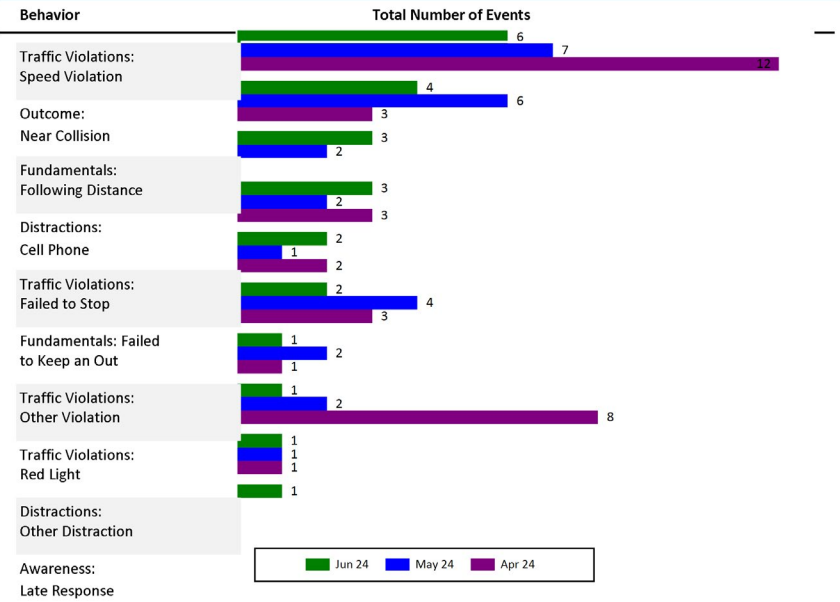
Then, select events are prioritized and sent to our Lytx account.

From there, their step-by-step workflow helps us coach in just a few minutes, helping us to improve driving habits and change driver behavior.

This proven formula also includes detailed reports that show us where to focus to achieve our goals.

## TOP BEHAVIORS EXHIBITED BY HCEC DRIVERS

**Top Behaviors Exhibited**  
Displays the top 10 behaviors that were exhibited the most in events recorded in the reporting month and includes totals for the previous 2 months. For each event detail, the reporting month's total and the previous 2 month totals will be displayed.





### USING A GENERATOR?

## 8 DANGEROUS MISTAKES PEOPLE MAKE



#### 1 IN ENCLOSED SPACES

Always use it in a well-ventilated area.



#### 2 NEAR WINDOWS OR DOORS

Place it at least 20 feet away from windows and doors.



#### 3 IN A GARAGE

Even if the door is up, never use a generator in a garage.



#### 4 IN THE ELEMENTS

Run it on a dry surface under a canopy-like structure (but not in a carport).



#### 5 PLUGGED INTO A WALL OUTLET

This can be deadly to you, family members, neighbors or utility workers.



#### 6 WITH THE WRONG EXTENSION CORD

Use a properly rated cord to plug appliances into a generator.



#### 7 WITHOUT CARBON MONOXIDE (CO) TESTERS

CO detectors should be on every level of your home (test them monthly).



#### 8 IN DISREPAIR

Make sure your generator is well-maintained and in good working order.



# HCEC By the Numbers

911 STATISTICS REPORT FOR PERIOD 06-01-24 to 06-30-24

| INCIDENT TOTALS |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |     |       |  |
|-----------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|-----|-------|--|
| RESPONSE TYPE   | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30  | TOTAL |  |
| ALS Response    | 61 | 53 | 60 | 60 | 51 | 85 | 63 | 49 | 65 | 55 | 49 | 63 | 50 | 63 | 58 | 52 | 42 | 57 | 55 | 54 | 61 | 56 | 56 | 62 | 54 | 52 | 50 | 50 | 58 | 79  | 1723  |  |
| BLS Response    | 19 | 24 | 22 | 10 | 15 | 10 | 14 | 17 | 20 | 19 | 10 | 11 | 11 | 23 | 14 | 18 | 10 | 9  | 14 | 18 | 15 | 21 | 16 | 17 | 17 | 15 | 13 | 20 | 17 | 22  | 481   |  |
| TOTALS          | 80 | 77 | 82 | 70 | 66 | 95 | 77 | 66 | 85 | 74 | 59 | 74 | 61 | 86 | 72 | 70 | 52 | 66 | 69 | 72 | 76 | 77 | 72 | 79 | 71 | 67 | 63 | 70 | 75 | 101 | 2204  |  |

| INCIDENT TOTALS BY SHIFT |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |     |       |  |
|--------------------------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|-----|-------|--|
| SHIFT                    | 01 | 02 | 03 | 04 | 05 | 06 | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30  | TOTAL |  |
| A-Shift                  |    |    |    | 62 | 7  | 84 | 17 |    |    |    |    | 66 | 10 | 73 | 9  |    |    |    |    | 56 | 14 | 67 | 14 |    |    |    |    | 55 | 12 | 77  | 623   |  |
| B-Shift                  |    |    |    |    | 59 | 11 | 60 | 13 |    |    |    |    | 51 | 13 | 63 | 16 |    |    |    |    | 62 | 10 | 58 | 16 |    |    |    |    | 63 | 24  | 519   |  |
| C-Shift                  | 9  | 56 | 16 |    |    |    |    | 53 | 16 | 57 | 13 |    |    |    |    | 54 | 8  | 51 | 7  |    |    |    |    | 63 | 12 | 56 | 12 |    |    |     | 483   |  |
| D-Shift                  | 71 | 21 | 66 | 8  |    |    |    |    | 69 | 17 | 46 | 8  |    |    |    |    | 44 | 15 | 62 | 16 |    |    |    |    | 59 | 11 | 51 | 15 |    |     | 579   |  |
| TOTALS                   | 80 | 77 | 82 | 70 | 66 | 95 | 77 | 66 | 85 | 74 | 59 | 74 | 61 | 86 | 72 | 70 | 52 | 66 | 69 | 72 | 76 | 77 | 72 | 79 | 71 | 67 | 63 | 70 | 75 | 101 | 2204  |  |

| INCIDENT PRIORITY LEVEL SUMMARY |       |       |         |       |      |             |       |
|---------------------------------|-------|-------|---------|-------|------|-------------|-------|
| RESPONSE TYPE                   | Alpha | Bravo | Charlie | Delta | Echo | Unspecified | TOTAL |
| ALS Response                    | 162   | 273   | 416     | 636   | 22   | 214         | 1723  |
| BLS Response                    | 261   | 24    | 0       | 0     | 0    | 196         | 481   |
| TOTALS                          | 423   | 297   | 416     | 636   | 22   | 410         | 2204  |

\*Incident Totals and Incident Priority Level Summary represent single incidents assigned to the HCEC system and do not include incidents assigned to Supervisors, 9912, 9934, CHP1, or MD1.

| INCIDENT RESPONSE TOTALS BY UNIT |    |    |    |    |    |     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |     |       |  |
|----------------------------------|----|----|----|----|----|-----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|-----|-------|--|
| UNIT                             | 01 | 02 | 03 | 04 | 05 | 06  | 07 | 08 | 09 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 28 | 29 | 30  | TOTAL |  |
| 9912                             |    |    |    |    |    |     |    |    |    |    |    | 1  |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |     | 1     |  |
| 9934                             |    |    |    |    |    |     |    |    |    |    |    |    |    |    | 1  |    |    |    |    |    |    |    |    |    |    |    |    |    |    |     | 1     |  |
| CHP1                             |    |    |    |    |    |     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    | 2  |    |    |    |     | 2     |  |
| D90                              | 1  | 4  | 5  | 5  | 6  | 6   | 3  | 7  | 4  | 6  | 4  | 4  | 4  | 10 | 6  | 2  | 2  | 3  | 1  | 4  | 8  | 5  | 5  | 3  | 5  | 9  | 5  | 4  | 3  |     | 134   |  |
| D901                             | 2  | 1  | 2  | 1  | 1  | 8   | 1  |    |    | 3  | 4  | 1  |    |    |    |    | 2  | 2  | 5  |    | 2  | 8  | 1  | 2  | 4  | 3  | 3  | 4  | 4  | 5   | 69    |  |
| EMS980                           |    |    |    |    |    |     |    |    | 10 | 4  | 1  |    |    |    |    |    |    |    |    |    |    |    |    |    |    | 4  |    |    |    |     | 19    |  |
| HCMD1                            |    |    |    |    |    | 1   | 1  |    |    | 1  |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    |     | 3     |  |
| M91                              | 13 | 13 | 10 | 9  | 7  | 11  | 9  | 9  | 9  | 6  | 9  | 7  | 7  | 9  | 11 | 11 | 3  | 9  | 10 | 6  | 12 | 10 | 11 | 12 | 12 | 8  | 7  | 6  | 11 | 15  | 282   |  |
| M910                             |    |    |    |    |    |     |    |    |    | 6  |    |    |    | 4  |    |    |    |    |    | 2  |    |    |    |    |    |    |    | 4  |    |     | 16    |  |
| M92                              | 7  | 8  | 7  | 11 | 8  | 11  | 12 | 8  | 13 | 7  | 9  | 9  | 6  | 11 | 9  | 9  | 6  | 7  | 6  | 11 | 11 | 10 | 8  | 16 | 10 | 8  | 6  | 8  | 10 | 12  | 274   |  |
| M920                             | 10 | 8  | 9  | 9  | 8  | 7   | 6  | 7  | 12 | 9  | 5  | 7  | 5  | 14 | 6  | 8  | 8  | 7  | 5  | 10 | 11 | 9  | 7  | 11 | 9  | 5  | 4  | 9  | 7  | 10  | 242   |  |
| M93                              | 9  | 8  | 9  | 10 | 8  | 10  | 6  | 6  | 6  | 8  | 7  | 7  | 8  | 7  | 7  | 6  | 4  | 6  | 7  | 6  | 9  | 9  | 8  | 5  | 6  | 5  | 5  | 7  | 13 | 11  | 223   |  |
| M930                             | 13 | 9  | 8  | 8  | 6  | 10  | 10 | 9  | 7  | 9  | 6  | 7  | 7  | 9  | 6  | 8  | 5  | 9  | 6  | 7  | 5  | 8  | 7  | 7  | 7  | 7  | 4  | 9  | 9  |     | 229   |  |
| M94                              | 8  | 9  | 13 | 9  | 8  | 11  | 9  | 7  | 8  | 12 | 10 | 8  | 7  | 9  | 8  | 8  | 7  | 8  | 9  | 13 | 7  | 13 | 10 | 12 | 8  | 10 | 6  | 6  | 12 | 12  | 277   |  |
| M940                             |    |    |    |    |    | 6   |    |    |    |    |    |    |    |    |    |    | 2  | 1  | 4  |    |    |    | 4  |    |    |    |    | 6  |    | 3   | 28    |  |
| M941                             |    |    |    |    |    |     |    |    |    |    |    |    |    |    |    |    |    |    |    |    |    | 3  |    |    |    |    |    |    |    |     | 3     |  |
| M95                              | 8  | 7  | 8  | 7  | 6  | 9   | 6  | 8  | 13 | 7  | 5  | 9  | 7  | 7  | 9  | 10 | 6  | 6  | 4  | 5  | 9  | 10 | 5  | 7  | 9  | 8  | 9  | 8  | 7  | 9   | 228   |  |
| M96                              | 8  | 10 | 9  | 6  | 6  | 12  | 11 | 8  | 6  | 9  | 4  | 6  | 10 | 7  | 10 | 8  | 5  | 8  | 9  | 8  | 5  | 8  | 5  | 4  | 8  | 9  | 8  | 3  | 7  | 11  | 228   |  |
| M97                              | 7  | 7  | 5  | 7  | 4  | 8   | 6  | 4  | 5  | 4  | 2  | 8  | 4  | 5  | 8  | 5  | 7  | 3  | 6  | 5  | 8  | 4  | 5  | 7  | 7  | 7  | 9  | 5  | 3  | 10  | 175   |  |
| M980                             |    |    | 3  |    | 6  | 5   | 4  |    |    |    |    | 4  | 2  | 5  |    |    | 2  | 3  | 3  | 2  | 3  |    | 6  |    |    |    | 4  | 4  |    |     | 56    |  |
| TOTALS                           | 86 | 84 | 88 | 82 | 74 | 115 | 84 | 73 | 93 | 91 | 66 | 80 | 67 | 97 | 81 | 75 | 59 | 72 | 75 | 79 | 90 | 97 | 82 | 86 | 85 | 85 | 73 | 78 | 86 | 107 | 2490  |  |

The complete set of June 2024 statistics can be found

at

<https://hcec.com/wp-content/uploads/2024/07/911-Unit-Statistics-Report-11-Harris-County-Emergency-Corp.pdf>



YOUR FREE FINANCIAL WELLNESS BENEFIT

# Making a move? Our team is here to help!

Navigating a move or homebuying process can be overwhelming, but Your Money Line is here to guide you every step of the way. With our one-on-one financial coaching, you'll get personalized advice on budgeting, saving for a down payment, and understanding the homebuying process.

Ready for personalized financial guidance?



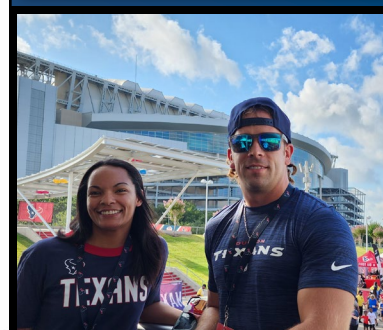
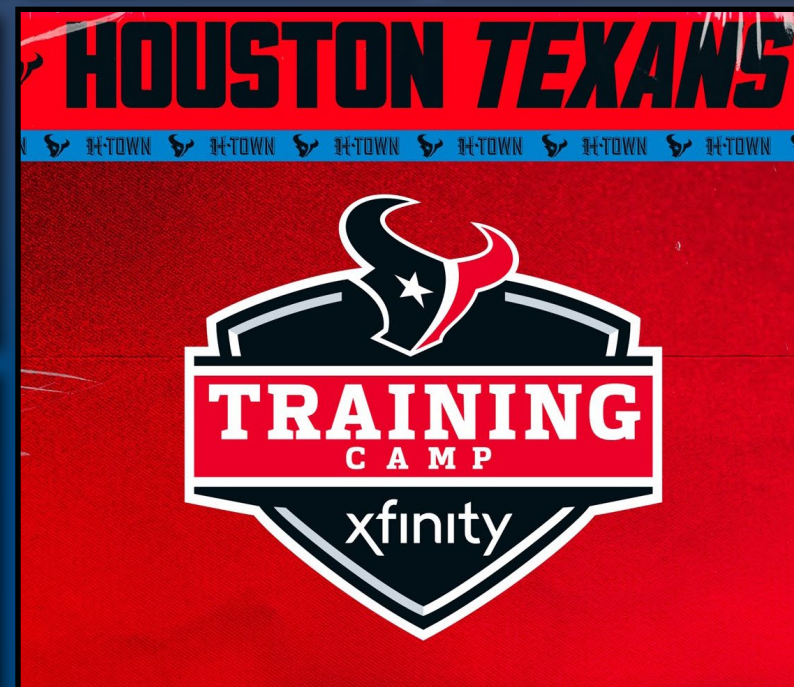
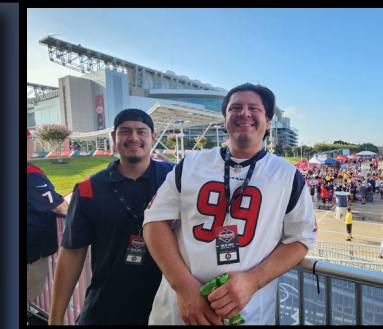
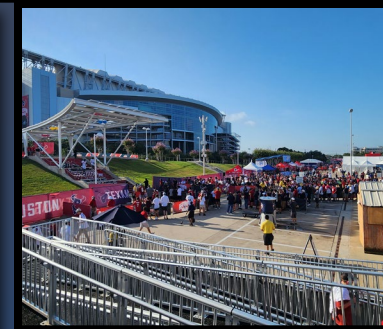
[yourmoneyline.com/hcec](https://yourmoneyline.com/hcec)



[answers@yourmoneyline.com](mailto:answers@yourmoneyline.com)



833-890-4077



YOU ARE INVITED TO ATTEND HOUSTON TEXANS  
TRAINING CAMP IN THE PRIVATE PARTY TENT

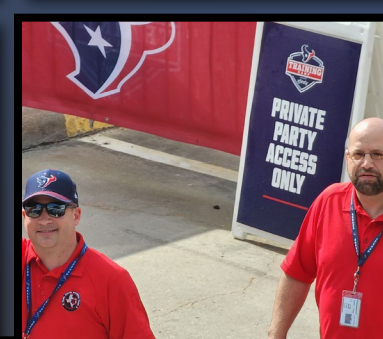
**TUESDAY, JULY 23**

GATES OPEN AT 8 AM  
PRACTICE STARTS AT 9AM



FOR TICKET REQUESTS, PLEASE EMAIL **MONTY @**  
**MNORTHERN@HCEC.COM**

**TICKET DISTRIBUTION WILL BE VIA DIGITAL TICKETS**



# SPECIAL ANNOUNCEMENT

Congratulations!

Curt  
Carpenter and  
his wife, Aroy,  
welcomed the  
birth of their  
daughter in  
April 2024.

Sienna Mae

April 10, 2024

7 lbs. 15 oz

20.87 inches



Jessica Young  
07/06



Isabel Mercado  
07/10



Kelli Carpenter  
07/20



Annalisa Paddon  
07/28



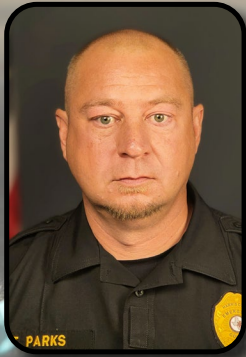
Jessa Vochoska  
07/09



Alfred Perez  
07/10



Precious Harris  
07/25



Troy Parks  
07/29



# JULY ANNIVERSARIES



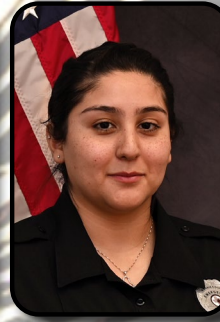
**Curt  
Carpenter  
2023**



**Olivia  
Dratler  
2023**



**Jordon  
Friedrich  
2023**



**Erin  
Garza  
2023**



**Isabel  
Mercado  
2023**



**Alfred  
Perez  
2023**



**Judith  
Scarborough  
2023**



**Tiffani  
Edge  
2020**



**David  
Clark  
2018**



**Ashley  
Ruiz  
2015**



**Dr. Cameron  
Decker  
2015**



**Christina  
Townsend  
2015**



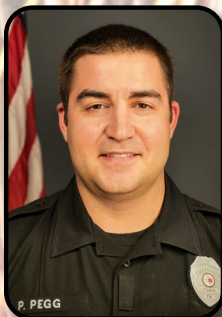
**Michael  
Marzano  
2015**



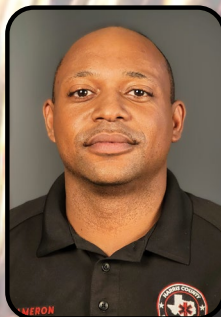
**Ramon  
Reyna  
2013**



**Monty  
Northern  
2012**



**Philip  
Pegg  
2012**



**Isaiah  
Cameron  
2012**



**Lonzo  
Mathews  
2012**



**Max  
Garner  
2012**



**Brian  
Cariota  
2007**



**Rafael  
Galvan  
2007**