

# Disaster Resources

## General Disaster Preparedness & Recovery

### Texas Division of Emergency Management (TDEM)

**Helpline:** 512-424-2000

**Website:** [damage.tdem.texas.gov](https://damage.tdem.texas.gov)

**Services:** Report damage to property

**Service Area:** Texas statewide

### FEMA (National)

**Availability:** 8:00AM – 8:00PM CST

**Disaster Assistance Helpline:** (800) 621-3362

**Website:** <https://www.disasterassistance.gov/>

**Service(s) Provided:** Assistance can include grants for temporary housing and home repairs, low-cost loans to cover uninsured property losses and other programs to help individuals and business owners recover from the effects of the disaster.

**Service Area:** Brazoria, Fort Bend, Harris, Montgomery Counties.

### American Red Cross Texas Gulf Coast Region

**Helpline:** 1-800-RED-CROSS

**To find a shelter near you:** <https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html>

**Service(s) Provided:** Our Texas Gulf Coast Disaster Team is working with local county officials and emergency managers to determine the needs in several communities due to flooding.

**Service Area:** Greater Houston

### United Way of Greater Houston (Central Harris County)

**Location:** 50 Waugh Dr, Houston, TX 77007

**Helpline:** 2-1-1

**Availability:** Open 24/7, call for updates

**Website:** <https://unitedwayhouston.org/>

**Service(s) Provided:** Food Assistance, Disaster Preparedness and Recovery, Education, Utility Assistance, Health Care, Rent/Mortgage Assistance and Housing or Shelter

**Service Area:** Greater Houston Area

### ReadyHarris

**Website:** <https://www.readyharris.org/>

**Service(s) Provided:** Provides real-time updates regarding natural disasters and emergency events in your area. Registration is required to receive alerts and can be done on the website. Updates are sent via text, email, and phone call. Also provides information about how to prepare your family and home for disaster as well as post-disaster resources for recovery.

**Service Area:** Greater Houston Area

### Harris County Crisis Cleanup Hotline

**Availability:** Open through May 31, 2024

**Helpline:** 832-509-2977

**Website:** [houstonoem.org](https://houstonoem.org)

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**Services Provided:** Assist with cutting fallen trees, mold mitigation, roof tarping, and removing appliances after severe storms. Services are free but not guaranteed due to the high need.

## **Harris County Long-Term Recovery Committee**

**Helpline:** 713-685-2400

**Email:** HarrisCountyLTRC@unitedwayhouston.org

**Website:** [hcltrc.org](http://hcltrc.org)

**Service(s) Provided:** Provides disaster recovery resources including evacuation assistance, shelter in place assistance, and guides to recovery after natural disasters. Also provides guides on how to prepare your family and home for emergencies.

**Service Area:** Greater Houston Area

## **Harris County Flood Warning System (Greater Houston Area)**

**Website:** [harriscountyfws.org](http://harriscountyfws.org)

**Service(s) Provided:** Provides real-time updates on water levels, rainfall, and possible flooding in your area. Alerts are provided via text and email. Registration is required to receive alerts and can be done on the website. Registration is open to everyone.

**Service Area:** Greater Houston Area

## **City of Houston's ReadyHouston (Greater Houston Area)**

**Website:** <https://www.houstonoem.org/pages/alert-houston>

**Service(s) Provided:** City of Houston's official emergency notification system. Provides information and timely updates about potential safety hazards, their expected impacts, and how to stay safe. Updates are sent via email, text, phone call, and mobile app. Registration is required to receive alerts and can be completed on the website.

**Service Area:** Greater Houston Area.

## **Spring Branch Family Development Center**

**Helpline:** 713-996-8781

**Availability:** Open daily 7 AM to 7 PM

**Location:** 8575 Pitner Rd., Houston, TX 77080

**Service(s) Provided:** Apply for FEMA and SBA assistance at this location.

**Service Area:** Southwest Houston

## **Thomas A. Glazier Senior Education Center**

**Helpline:** 713-274-3250

**Availability:** Open daily 7 AM to 7

**Location:** 16600 Pine Forest Ln., Houston, TX 77084

**Service(s) Provided:** Apply for FEMA and SBA assistance at this location.

## **Fonde Community Center**

**Helpline:** 832-395-7420

**Availability:** Open daily 7 AM to 7 PM

**Location:** 110 Sabine St., Houston, TX 77015

**Service(s) Provided:** Apply for FEMA and SBA assistance at this location.

**Service Area:** Central Houston

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## **Leon Z. Grayson Community Center**

**Helpline:** 713-455-3660

**Availability:** Open daily 7 AM to 7

**Location:** 13828 Corpus Christi St., Houston, TX 77080

**Service(s) Provided:** Apply for FEMA and SBA assistance at this location.

**Service Area:** East Houston.

## **HCPH Connect: Resource Navigation Program (Countywide)**

**Location:** Houston, TX

**Availability:** Monday – Friday, 8:00 AM – 5:00 PM

**Helpline** (832) 927-7946 or HCPHConnect@pchs.hctx.net

**Website:** <https://publichealth.harriscountytexas.gov/Services-Programs/All-Services/HCPH-Connect>

**Service(s) Provided:** Help Harris County residents apply for state benefits (SNAP, WIC, Medicaid, Medicare, etc.), provide FEMA application assistance, and connect community members to additional resources based on their needs.

## **FOOD**

Keep your food safe!

For more information about how to practice food safety following power outages, click [here!](#)

## **Cypress Assistance Ministries**

**Location:** 12930 Cypress North Houston Rd, Cypress, TX 77429

**Availability:** Monday – Friday 10:00AM – 1:00PM

**Website:** <https://www.cypressassistance.org/>

**Service(s) Provided:** Cypress Assistance Ministries is providing non-perishable food to anyone in need. Residents must provide a photo ID and proof of residency.

**Service Area:** Cypress

## **HAAM Social Services**

**Location:** 1302 1st St E, Humble, TX 77338

**Availability:** Monday 9:00AM – 11:00AM, Seniors Only (60+) 11:00AM – 1:00PM.

Tuesday 11:00AM – 1:00PM (afternoons by appointment).

Wednesday 9:00AM – 11:00AM, Seniors Only (60+) 11:00AM – 1:00PM.

Thursday 11:00AM – 1:00PM (afternoons by appointment)

**Website:** <https://haaministries.org/services/basic-needs/>

**Service(s) Provided:** HAAM Social Services offers food assistance for residents living in the following zip codes: 77044, 77302, 77306, 77336, 77338, 77339, 77345, 77346, 77347, 77357, 77365, 77396, 77532, 77372. No appointments are necessary for the food pantry, but you must request assistance [here](#).

**Service Area:** Northeast Houston

## **Northwest Assistance Ministries (Northwest Harris County)**

**Location:** 15555 Kuykendahl Rd, Houston TX 77090

**Availability:** Monday – Friday 9:00AM – 2:00PM

**Helpline:** (281) 885-4555 or Crisis Hotline: (281) 885-4673 - 24/7

**Website:** <https://www.namonline.org/nutrition>

**Service(s) Provided:** Offers food assistance for residents living in the following zip codes: 77014, 77032, 77038, 77050, 77060, 77064, 77066, 77067, 77068, 77069, 77070, 77073, 77086, 77090, 77373, 77379, 77388, and 77389.

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## **WHAM: West Houston Assistance Ministries (Southwest Harris County)**

**Location:** 10501 Meadowglen Ln, Houston, Texas 77042

**Availability:** Tuesdays 8:00-10:00am (seniors or disabled only)

Wednesdays, Fridays 8:00-10:00am (Drive-Thru only)

Thursdays, 8:00-10:00am (Homeless/Walkups without a car)

**Helpline:** (713) 780-2727, En Español (713) 780-2727 ext. 506

**Website:** <https://www.whamministries.org/>

**Service(s) Provided:** Operates a food pantry offering a wide assortment of nutritious produce, organic food, and staples.

**Service Area:** Spring Branch

## **SHELTERS**

### **American Red Cross Texas Gulf Coast Region**

**Helpline:** 1-800-RED-CROSS

**Website:** <https://www.redcross.org/local/texas/gulf-coast/about-us/news-and-events/news/red-cross-opens-multiple-shelters-due-to-flooding-in-texas-gulf-.html>

**Service(s) Provided:** Our teams continue to work with local officials and emergency managers to identify the needs of the communities. If you need a safe place to stay, go to [redcross.org/shelter](https://www.redcross.org/shelter) to find a location near you.

**Service Area:** Greater Houston

### **Memorial Drive Presbyterian Church**

**Location:** 11612 Memorial Drive, Houston, TX 77024

**Service(s) Provided:** Everyone is welcome at a Red Cross shelter and all disaster assistance is free. We don't require people to show any kind of identification to enter a Red Cross shelter, just their name and where they were living before the disaster. All Red Cross shelters are accessible to people with disabilities. Your service animal is also welcome. During a disaster or emergency, you can rely on Red Cross shelters for:

- A safe place to sleep
- Meals, snacks and water
- Health services (for disaster-related conditions), such as first aid, refilling lost prescriptions or replacing lost eyeglasses
- Emotional support and mental health services
- Help reconnecting with loved ones
- Information about disaster-related resources in the community

**Service Area:** Harris County

# Disaster Resources

## COOLING STATIONS

For more information on cooling center times and dates or to request a ride to a cooling center, please contact 311 or click [here](#).

### Bay Area Community Center

**Location:** 5002 East NASA Parkway, Seabrook, Tx 77586

**Availability:** Mon & Wed 8AM-5PM, Tues & Thurs 8AM-9PM, Friday: 8AM-NOON

**Services Provided:** Cooling throughout the summer months.

### East Harris County Activity Center

**Location:** 7340 Spencer Highway, Pasadena, Tx 77505

**Availability:** Mon & Wed 8AM-5PM, Tues & Thurs 8AM-9PM, Friday: 8AM-NOON

**Services Provided:** Cooling throughout the summer months.

### Hardy Community Center

**Location:** 11901 W Hardy Rd., Houston., TX 77076

**Availability:** Mon & Wed 8AM-5PM, Tues & Thurs 8AM-9PM, Friday: 8AM-NOON

**Services Provided:** Cooling throughout the summer months.

### JD Walker Community Center

**Location:** 7613 Wade Rd., Baytown, TX 77521

**Availability:** Mon & Wed 8AM-5PM, Tues & Thurs 8AM-9PM, Friday: 8AM-NOON

**Services Provided:** Cooling throughout the summer months.

### Martin Flukinger Community Center

**Location:** 16003 Lorenzo St, Channelview, TX 77530

**Availability:** Monday and Wednesday 8:00AM – 5:00PM; Tuesday and Thursday 8:00AM – 9:00AM; Friday 8:00AM – 12:00PM

**Service Provided:** Cooling center. Closed Monday, June 19<sup>th</sup> and July 4<sup>th</sup>

### North East Harris County Community Center

**Location:** 10918 ½ Bentley St, Houston, TX 77093

**Availability:** Monday and Wednesday 8:00AM – 5:00PM; Tuesday and Thursday 8:00AM – 9:00AM; Friday 8:00AM – 12:00PM

**Service Provided:** Cooling center. Closed Monday, June 19<sup>th</sup> and July 4<sup>th</sup>

### Pep Mueller Community Center

**Location:** 14750 Henry Rd, Houston, TX 77060

**Availability:** Monday and Wednesday 8:00AM – 5:00PM; Tuesday and Thursday 8:00AM – 9:00AM; Friday 8:00AM – 12:00PM

**Service Provided:** Cooling center. Closed Monday, June 19<sup>th</sup> and July 4<sup>th</sup>

### Mangum-Howell Community Center

**Location:** 2500 Frick Rd, Houston, TX 77038

**Availability:** Monday and Wednesday 8:00AM – 5:00PM; Tuesday and Thursday 8:00AM – 9:00AM; Friday 8:00AM – 12:00PM

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**Service Provided:** Cooling center. Closed Monday, June 19<sup>th</sup> and July 4<sup>th</sup>  
**Service Area:** Northwest Houston

## General Well-being

### MyStrength App

**Services:** Get a flexible and comprehensive digital program with proven tools and dedicated support for stress, depression, sleep, and more. Healthy Minds, Healthy Communities invites you to use the access code HarrisCenterCommunity to register for MyStrength for FREE!

Visit MyStrength.com or download from your favorite app store.

**Website:** <https://mystrength.com/mobile>

### Mental Health Crisis Clinics (Countywide)

**Services:** Walk-in clinics. No appointment needed. Offers crisis counseling, psychological assessments, emergency medication, referrals to outpatient psychiatric treatment, and additional community resources. Financial assistance is available for the uninsured.

**Locations:** (Northeast) 18838 S Memorial Dr, Suite 106, Humble, TX 77338.  
(Meyerland) 4850 W. Belfort St, Houston, TX 77035; (Spring Branch) 10780 Westview Ste C, Houston, TX 77043

**Availability:** Varies by clinic location. Please call the clinic for more information.

**Helpline:** (713) 338-6422

**Website:** <https://memorialhermann.org/services/specialties/mental-health>

**Service Area:** Greater Houston Area

### Disaster Distress Hotline

**Availability:** 24/7

**Helpline:** 1 800-985-5990 or text 741741

**Website:** <https://www.samhsa.gov/find-help/disaster-distress-helpline>

**Services Provided:** Crisis support hotline available to all residents of the US who are experiencing emotional distress related to natural or man-made disasters.

Available in multiple languages.

**Service Area:** Nationwide

### The Harris Center for Mental Health & IDD - 24-Hour Crisis Line

**Availability:** 24/7

**Helpline:** 988

**Website:** [988lifeline.org](https://988lifeline.org)

**Services Provided:** Provides free, confidential support for people in a suicidal crisis or experiencing distress.

**Service Area:** Countywide